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Memorial Physician Services' Patients Gain Easy, Free, Secure Online Access to Their Health Records

SPRINGFIELD – Patients of [Memorial Physician Services](#) now have easy, free and secure access to their personal health information online, allowing them to schedule appointments, refill prescriptions and receive updates to changes to their health record.

Launched Nov. 28, the password-protected patient portal, MyHealth@MemorialMD, “provides a secure way for our patients to manage their health and gives them the opportunity to communicate directly with their physicians’ offices,” said Travis Dowell, vice president of Memorial Physician Services.

The patient portal is a free service.

Patients can receive reminders about appointments or follow-up care through text messages or emails. They will have access to their lab and radiology results and can review their physicians’ notes and their medication lists. If they’re traveling, patients can take their health information with them on a flash drive or CD, Dowell said.

Memorial Physician Services’ patients can sign up for MyHealth@MemorialMD at their physician’s office. They will need to bring photo identification, which the receptionist will request to verify their identity. Patients will receive an email within five business days inviting them to activate their accounts. Once their accounts have been activated, patients can go to MemorialMD.com to log into the patient portal.

Memorial Physician Services has 15 physicians’ offices in Springfield, Chatham, Jacksonville, Lincoln and Petersburg and coordinates more than 260,000 patient visits annually.

Enrollment is open to all Memorial Physician Services' patients who are 18 years old or older.

"When we looked at patient access at a community level, we wanted a solution that allows our patients one comprehensive view of their health information," said David Graham, MD, senior vice president and chief information officer for Memorial Health System. "This patient-managed personal health record achieves that, allowing our Memorial Physician Services' patients to become more informed and more involved with their healthcare."

Patients who need more information can call (855) 9-MPS-DOC (967-7362) or send an email to MyHealthMemorialMD@mhsil.com.

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